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Unified Communication.
All together now.

.....T.....Systems.....

.....T.....Systems.....

Variety in communications is unified.

Unified Communication integrates innovative communications and collaboration solutions. In real time. On an integrated platform. That includes computer telephony integration, instant messaging, presence services and conferencing and collaboration tools that can instantly bring staff scattered across the globe around a virtual table. With each of them reachable with their own number on any device and truly productive no matter where they are.

Advanced Desktop Solutions.

Unified Communication, My Access Key and Paper, Pen & Phone are innovative workplace solutions from the T-Systems Desktop Suite that provide a high level of integration between information technology and telecommunications and are supported by an end-to-end service level. That's what we call Real ICT, because it really fuses both worlds—and works.

Discovering simplicity.

After a phase of "more quantity, less manageability", communications technology is taking yet another turn—this time for the better. Telecommunications and information technology are on the point of becoming one and the same thing. Thus preparing the ground for Unified Communication. Voice, image and data transfer and software applications can from now on be initiated and used from one and the same user interface.

For users this means an instant and significant boost in simplicity, both perceived and actual. For companies, a leap in quality, as regards both productivity and cross-corporate/inter-corporate collaboration.

Keeping you in the picture.

Unified Communication gives control back to the individual employees: people managing technology, and not the other way around. See at glance who is available to talk. Exchange information in real time. In one click, not only send mails but have them read aloud to you. Make a call or drum up a video conference in a jiffy—to discuss a presentation or edit a

document. In teams that reach across continents. In the office, at home or on the move: everyone is in touch with everyone else. Including when using applications such as ERP, CRM or SCM.

Online, present and correct.

People used to have to be gathered physically around a table in order to efficiently advance a group project. Sometimes people were even summoned from miles away. Unified Communication cuts all that time and expense way down. And with significantly less stress, better results take less time to achieve.

An independent dimension.

Most major telecom, IT and software manufacturers offer their own individual Unified Communication solutions. T-Systems gives you a guarantee of independence. We work in partnership with all the relevant suppliers to find the best version for your company. Then we integrate the model chosen seamlessly into your existing systems environment.

Lower travel expenditure with Conferencing and Collaboration. An example:

- Out of a total of 10,000 employees, around 30 % travel more than once a month (Source: Sage Research)
- Conferencing can save, according to estimates, at least one journey in ten (Source: IDC Central Europe)
- This represents at least 3,600 saved journeys each costing on average 325 € (according to Business Travel Association of Germany) = 1.17 mill. € savings/year

Increased working time—by cutting back on travel. An example:

- Saving 3,600 days travel at a daily rate of 400 € = 1.44 mill. € savings/year

Increased productivity—by editing documents in parallel. An example:

- Sequential editing by 3 colleagues for 3 days each + 1 day for consolidation = 10 days
- Parallel editing = 3 days
- Results in a 70 % time bonus

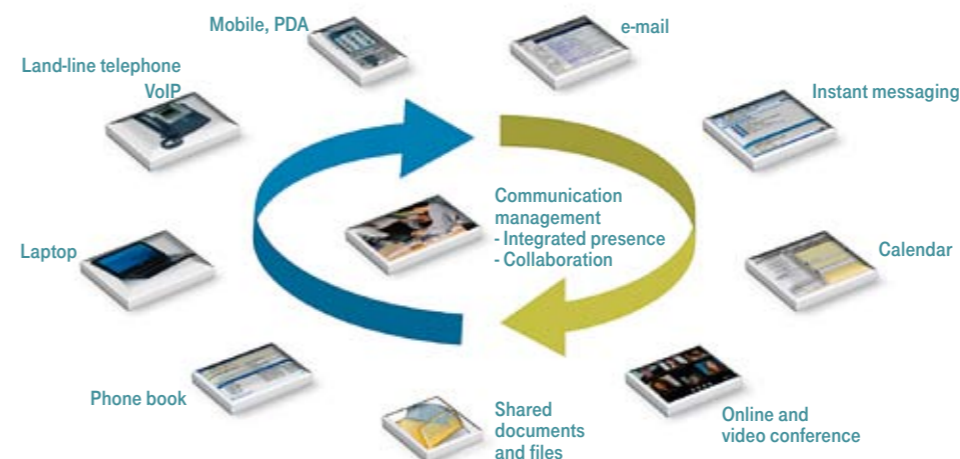
T-Systems has everything you need.

Working for you as a system integrator, T-Systems has all the core competencies required to establish and develop Unified Communication. We currently operate more than two thousand corporate networks, and have direct access to DT landline and mobile networks. Our core business encompasses telecommunication systems management as well as end-to-end services for thousands of IT workplaces. And we are already a leading service provider for messaging solutions—operating the world's largest integrated Microsoft Exchange solution covering around 700,000 mailboxes.

Great for anyone. Even better for everyone.

To a unique extent, Unified Communication combines advantages for the individual employee, for teams, and for the company as a whole. Each employee can be contacted, and can contact others, more easily, and can get through their work with more focus and less stress. With a universal tool that is also handy for keeping a constant overview of events. Teams can work together more flexibly and more efficiently, and achieve faster results—wherever they are, round the clock. The company saves big in terms of both money and management hours while becoming more productive and offering personnel an attractive, cutting-edge workplace.

Each user has all-round access.



Are you sunk in a digital swamp?

To work is to communicate—and these days, communication means even more work in itself. A constant influx of e-mails, juggling phone calls with both hands, and a rapid succession of telephone and video conferences are a headache familiar to most. And the daily challenge of processing all this information, keeping these appointments, reconciling team work and individual tasks—all this is not made any easier by the sheer number and variety of channels and platforms in and on which communication is supposed to take place. In fact you can easily end up digitally bogged down. And full productivity is always just out of reach.